



Diabetes Data Dilemmas: Diabetes Prevention and Control

Kansas Diabetes Quality of Care Project

Seventh Annual Disease Management Colloquium

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Browsersoft



Outline

- **Project Rationale**
- **Statewide Project**
- **Project Components**
- **First Year Outcomes**
- **Data Translated Into Practice**
- **Future Direction**
- **Open HRE™ Project**

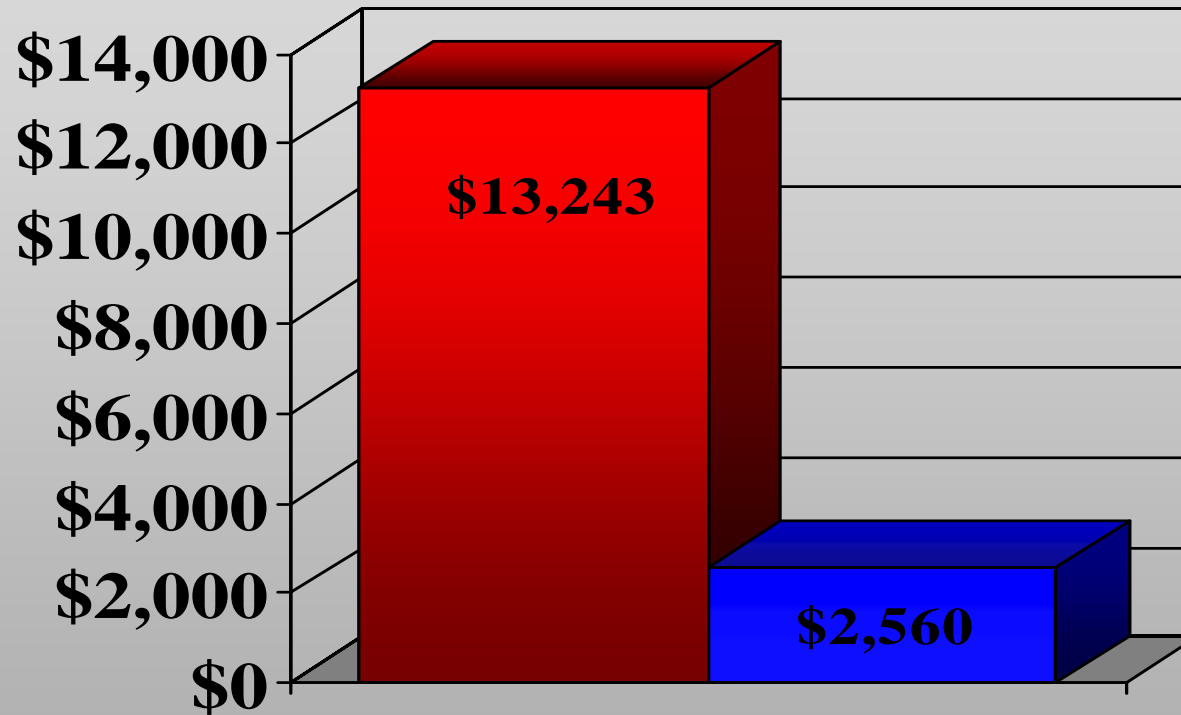


Project Rationale
Data – Decision Support

Burden of Diabetes in Kansas

- **2005 – 7.0%** Adult Kansans diagnosed with diabetes
- **7th** Leading cause of death (**683 Kansans died of diabetes in 2004**)
- **Estimated direct and indirect costs of diabetes were nearly \$1.3 billion a year**

Average Yearly Health Care Cost **United States 2002**



■ Person With Diabetes
■ Person Without Diabetes

Costs Associated with Poorly Controlled Versus Well Controlled Diabetes

<i>A1c Level</i>	<i>Adult with Diabetes</i>	<i>Adult with Diabetes, Hypertension & Heart Disease</i>
6% (normal)	\$8,576	\$38,726
7% (goal)	\$8,954	\$40,230
8%	\$9,555	\$42,467
9%	\$10,424	\$45,557
10%	\$11,629	\$49,673

Source: Gilmer, Todd P, et al. *Diabetes Care* 1997; Vol. 20, No. 12.

Average Medical Care Over 3 Year Period

Kansas Diabetes Prevention & Control Program Objectives

By 2008, increase the rate of:

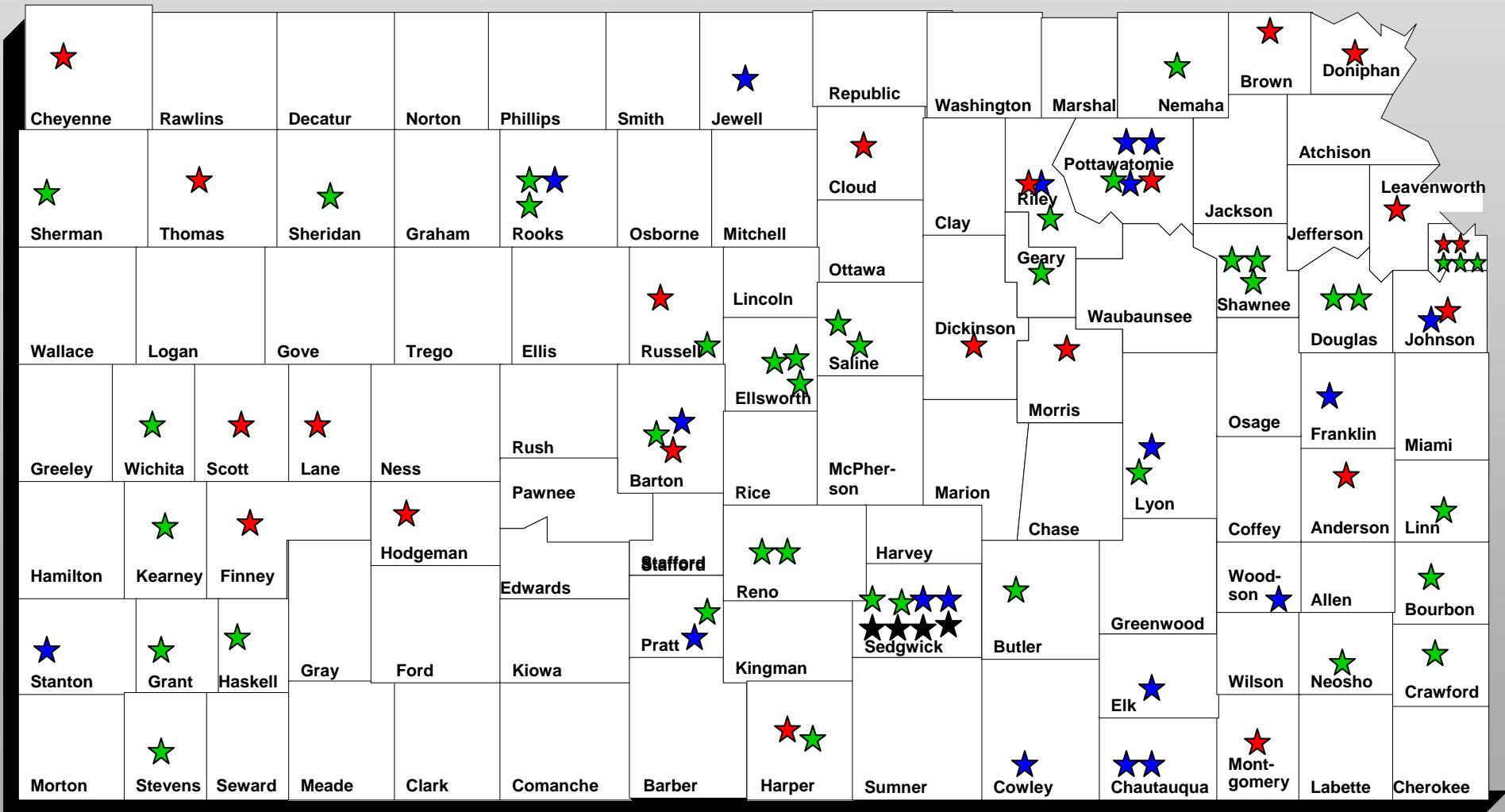
HbA1c test	69.1 % to 83.0 %
Annual foot exam	60.8% to 83.0%
Dilated eye exam	67.5% to 83.0%
Recommended annual pneumococcal immunization	49.3% to 51.6%
Recommended annual influenza immunization	60.7% to 63.5%



Statewide Project



Kansas Diabetes Quality of Care Project Sites





Project Organization Demographics

- **68 funded organizations**
- **90 sites statewide**
- **350 participating health professionals**
- **50% of Kansas' counties represented**
- **Diverse organizations participating**
- **Over 4,000 patients with Diabetes**



Project Organization

Demographics – cont'd

Types of participating organizations:

- **Local Health Departments**
- **Community Health Clinics**
- **Safety Net Clinics**
- **American Indian Health Clinic**
- **Home Health Agencies**
- **Hospital Affiliated Practices**
- **Private Practices**
- **Farmworker Program**
- **Promotora Program**



Project Components

First Year-----Process

- **Chronic Care Model Training**
- **Chronic Disease Electronic Management System (CDEMS) Training**
- **Data Entry and Analysis**
- **Quarterly Reports**
- **Office Protocol Development Encouraged**
- **Diabetes Teams Encouraged**
- **Regular Team Meetings Encouraged**
- **Monthly Conference Calls**
- **Site Visits**

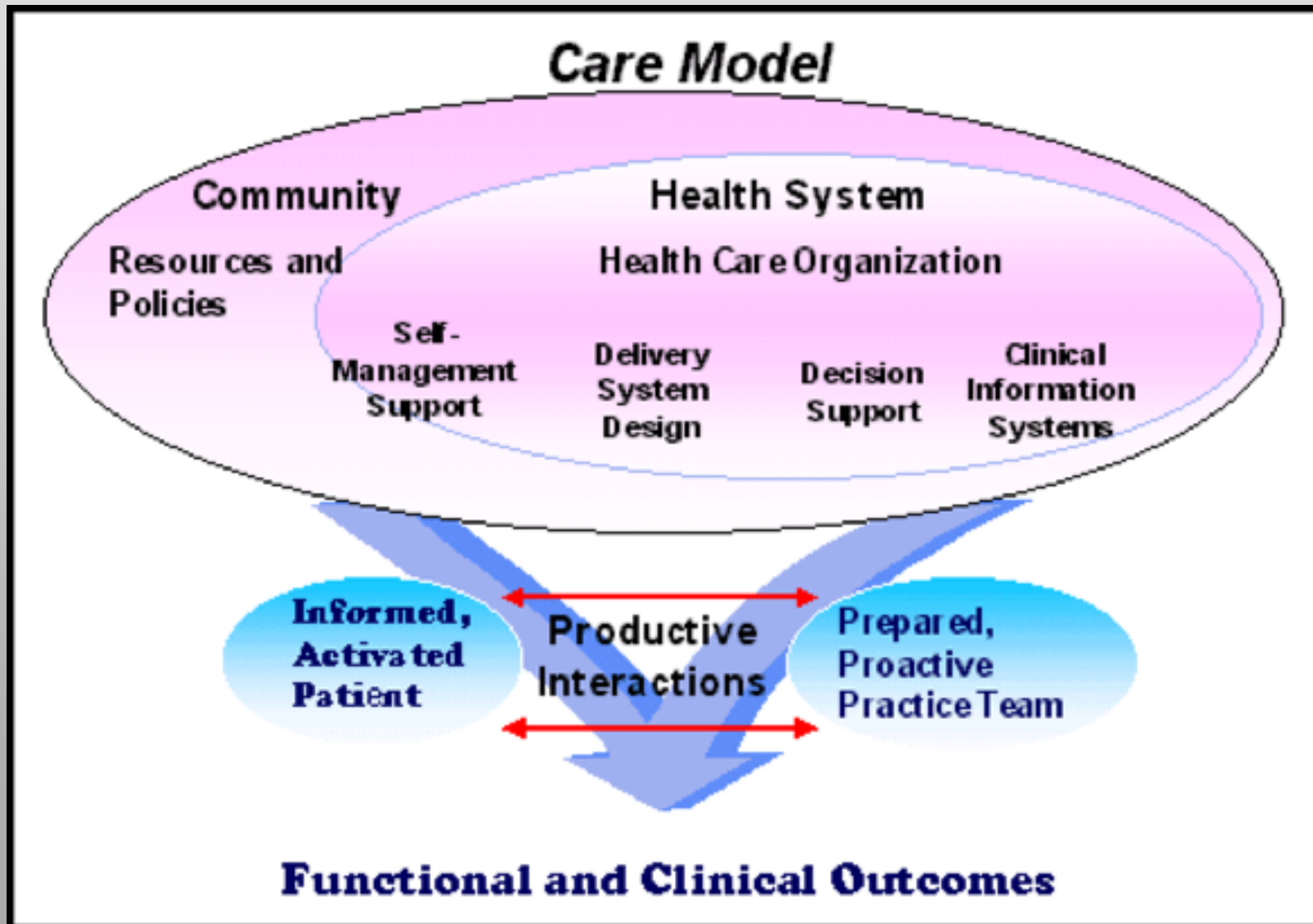


Project Components

Second Year-----Outcomes

- **Advanced CDEMS Training**
- **Advanced Data Analysis**
- **Diabetes Teams Established**
- **Regular Team Meetings Documented**
- **Office Protocols Implemented**
- **Monthly Conference Calls**
- **Improved Quality of Care Measures**

The Chronic Care Model



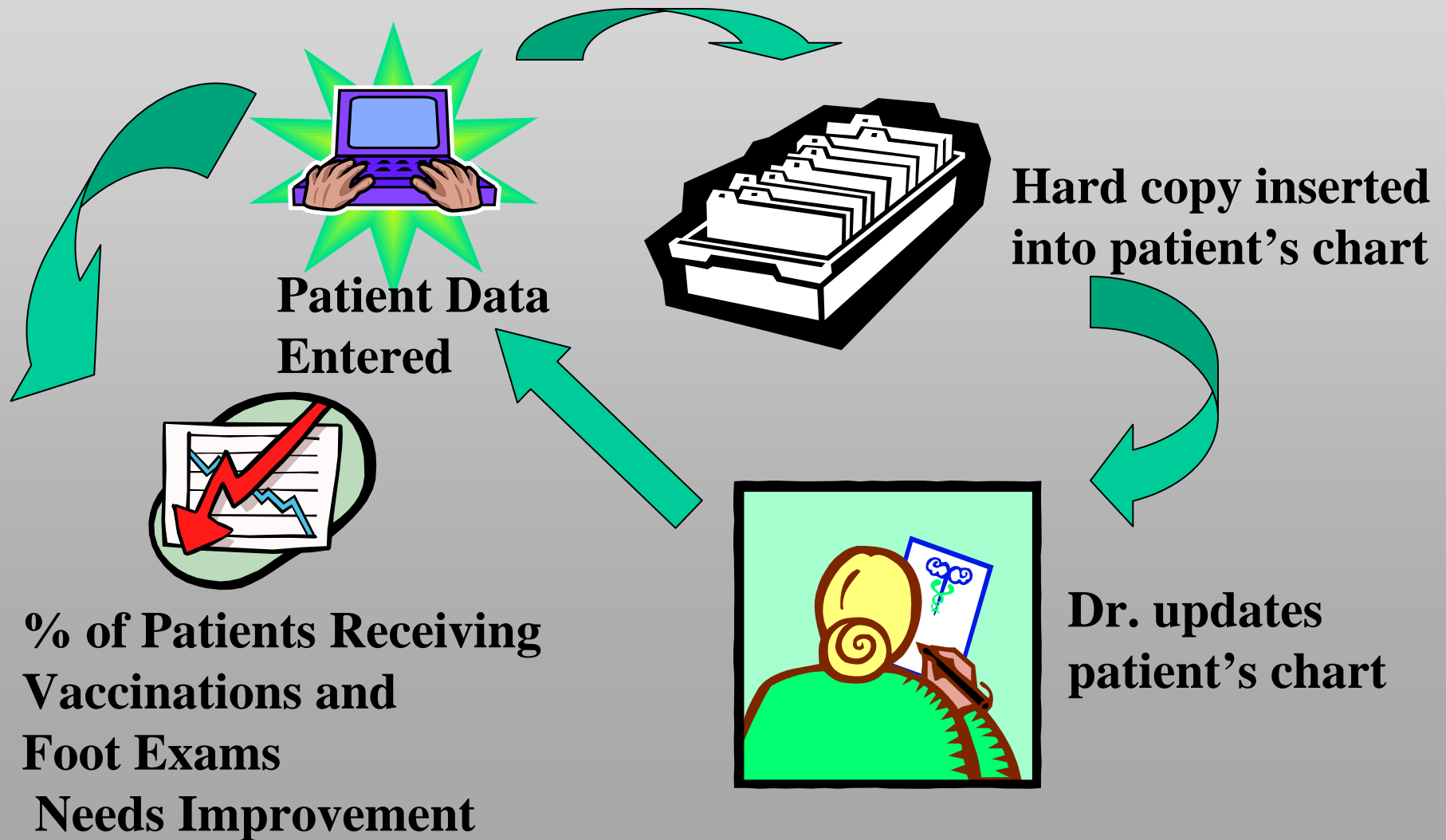


Chronic Care Model Components

- **Health Care Organization**
- **Delivery System Design**
- **Decision Support**
- **Self-Management Support**
- **Community Resources**
- **Clinical Information System**

CDEMS

How does it work?



First Year Outcomes

<i>Health Care Organization</i>			
Outcomes	1st quarter	4th quarter	% change
Quantifiable goals for quality of care provided to Patients	45%	66%	46%
Holding routine diabetes team meetings	42%	60%	42%

Organizations Checking Yes on the Quarterly Office Self-Assessment Form

First Year Outcomes Cont'd....

Delivery System Design

Outcomes	1st quarter	4th quarter	% change
Routinely ask patients to remove socks and shoes before exam	39%	69%	76%
Non-physician staff allowed to do foot exam	36%	39%	8%
All patients scheduled for follow-up	60%	60%	-
Non-physician staff empowered to order overdue labs	36%	54%	50%
Non-physician staff empowered to administer flu and pneumonia vaccinations	48%	57%	18%

Organizations Checking Yes on the Quarterly Office Self-Assessment Form

First Year Outcomes Cont'd....

Decision Support

Outcomes	1st quarter	4 th quarter	% change
CDEMS used to make decisions about needed care for patients	36%	54%	50%

Self-management Support

Outcomes	1st quarter	4 th quarter	% change
Patients routinely know their targets for blood pressure, finger stick blood sugar, and HbA1	18%	54%	200%
Provide resources for patients to allow them to be full partners in their care	42%	69%	64%

Organizations Checking Yes on the Quarterly Office Self-Assessment Form

First Year Outcomes Cont'd....

Community Resources

Outcomes	1st quarter	4 th quarter	% change
Develop partnerships in the community for referral	39%	51%	30%

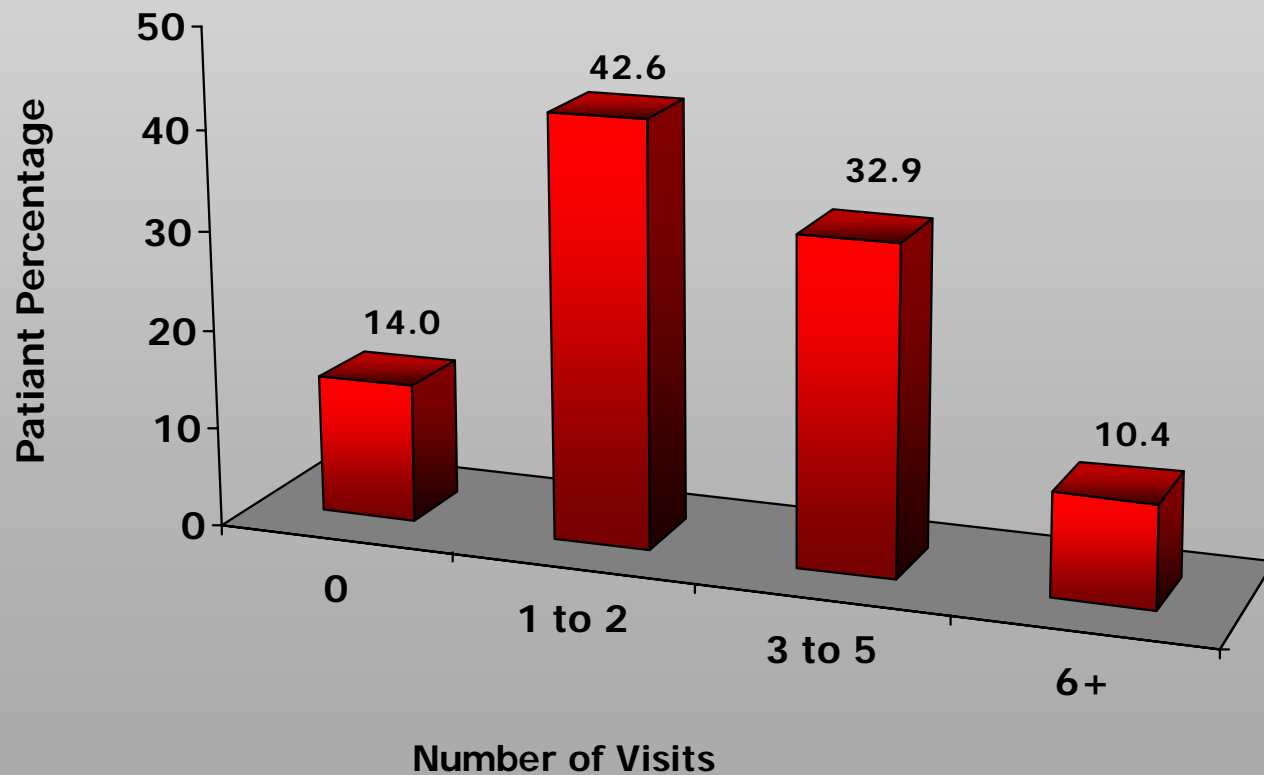
Clinical Information Systems

Outcomes	1st quarter	4 th quarter	% change
Use CDEMS to record patients with eye exams, foot exams, HbA1c, flu and pneumonia vaccinations	45%	75%	66%
Use CDEMS as a reminder system to prompt when a patient is due for labs or visit	27%	42%	55%

Organizations Checking Yes on the Quarterly Office Self-Assessment Form

Patient Office Visits

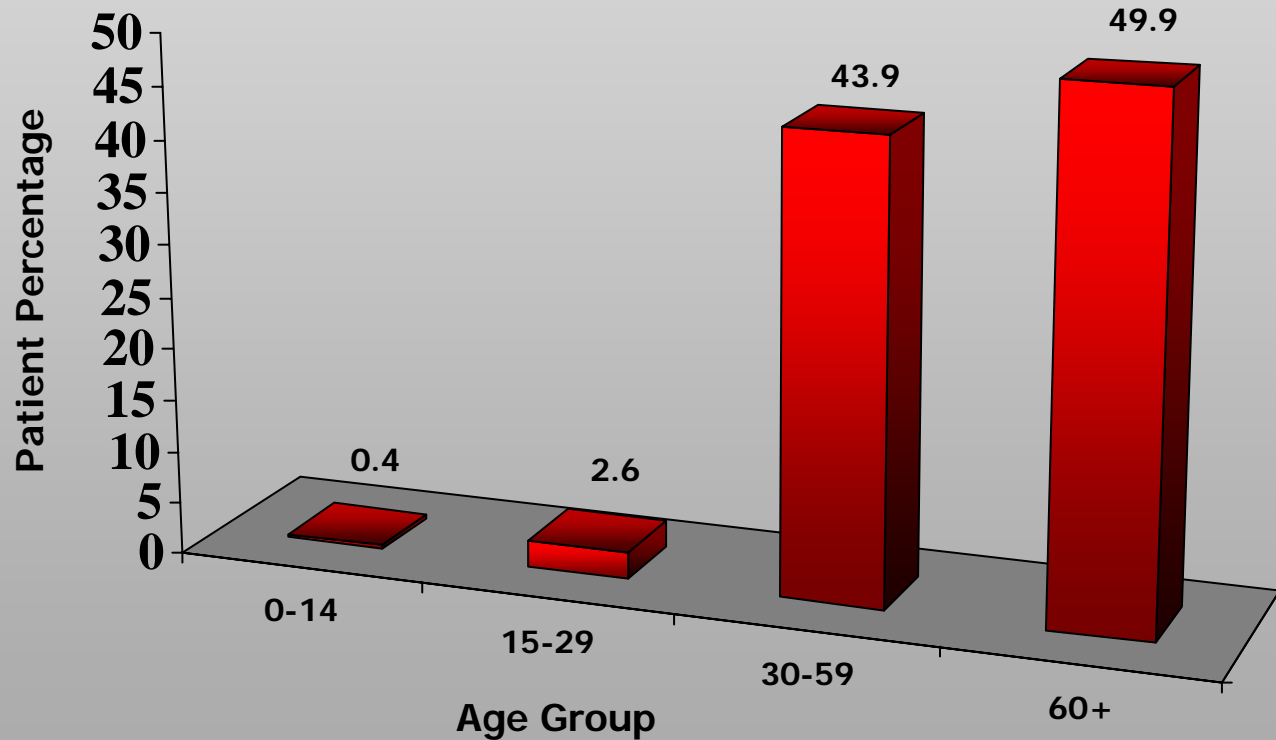
Percentage of Patients by Number of Visits



1st Year Results 2005-2006 - CDEMS Data, Office of Health Promotion (KDHE)

Age Demographics

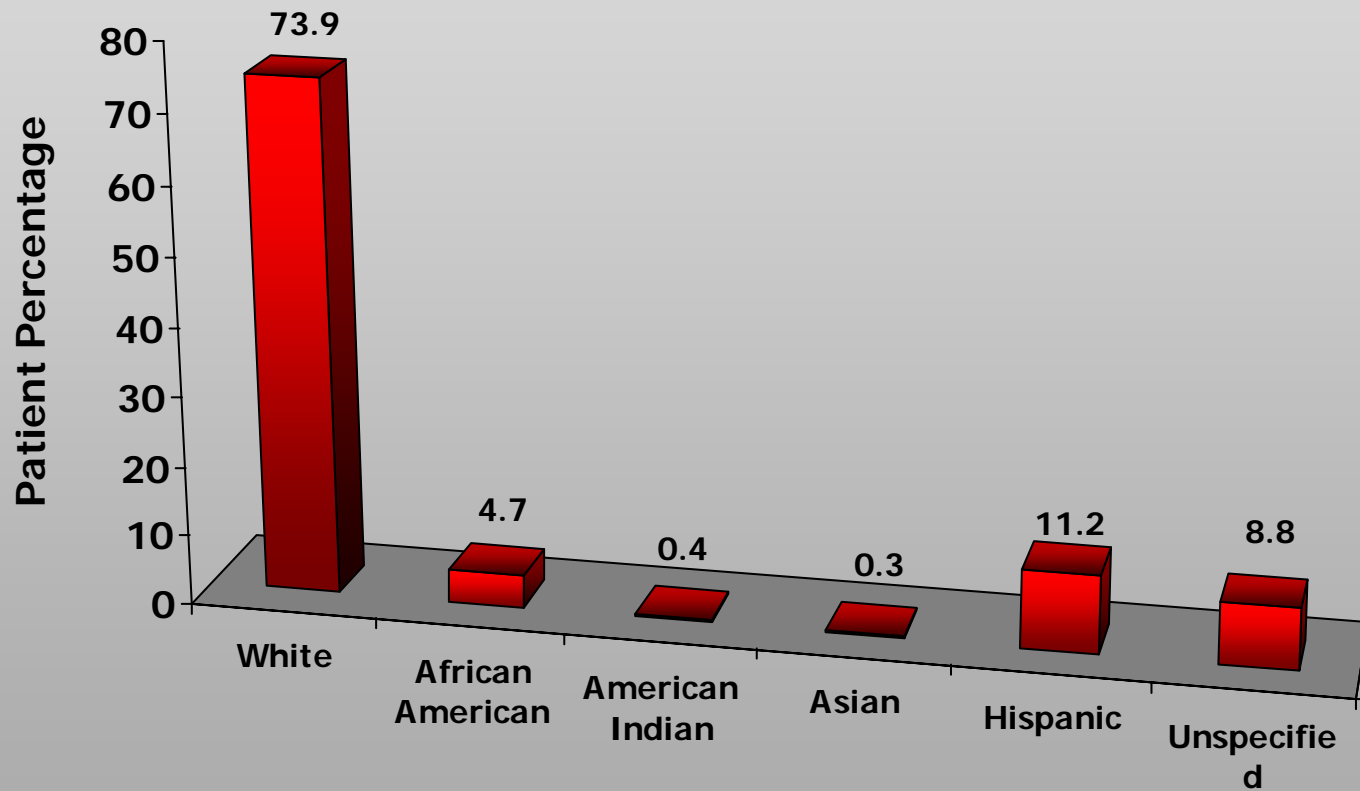
Percentage of Patients by Age Group



1st Year Results 2005-2006 - CDEMS Data ,Office of Health Promotion (KDHE)

Ethnicity

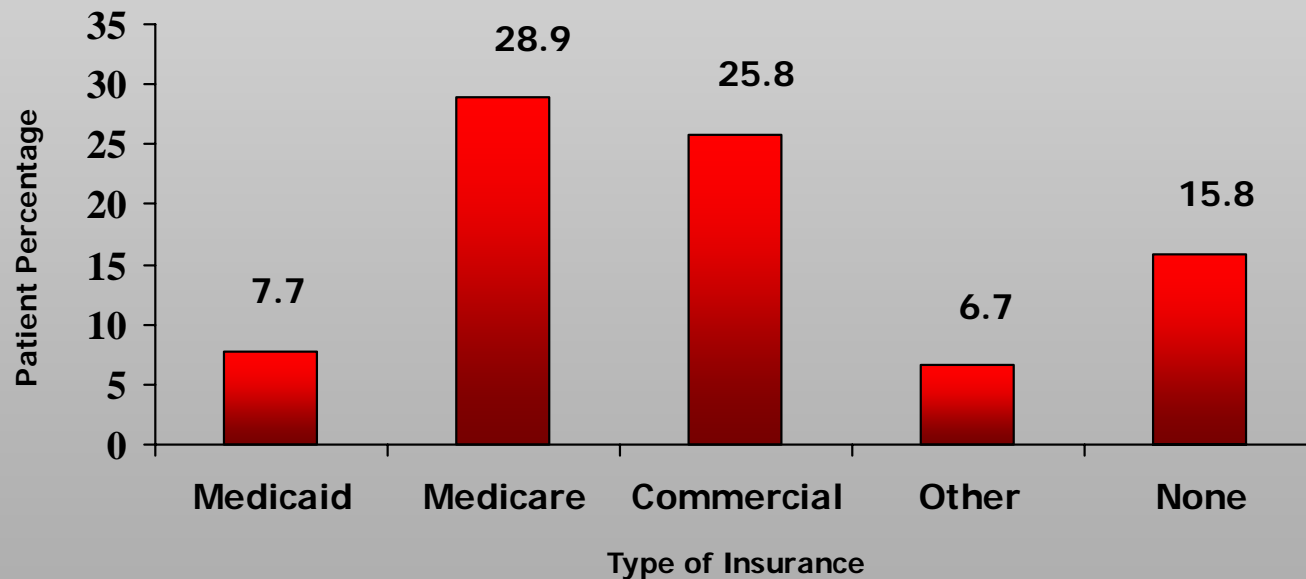
Percentage of Patients by Ethnicity



1st Year Results 2005-2006 - CDEMS Data, Office of Health Promotion (KDHE)

Insurance

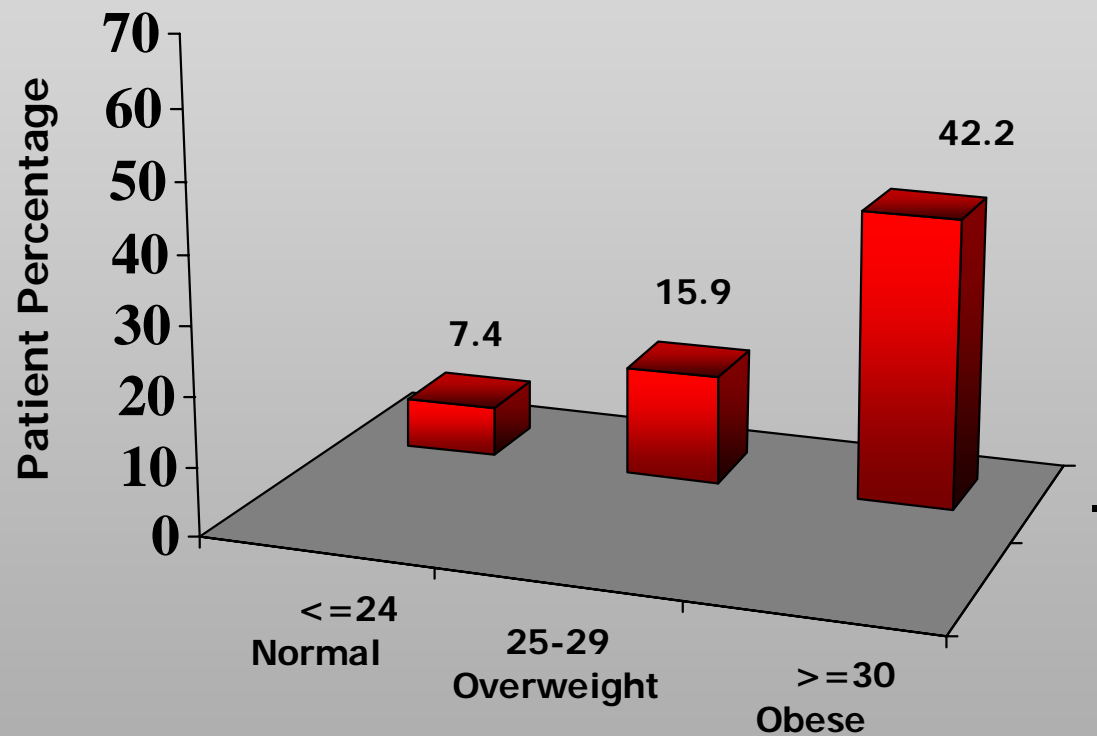
Percentage of Patients by Insurance Type



1st Year Results 2005-2006 - CDEMS Data, Office of Health Promotion (KDHE)

Body Mass Index

Percentage of Patients by Body Mass Index



Body Mass Index Range

Body Mass Index is defined as weight in kilograms divided by height in meters squared (kg/m^2)

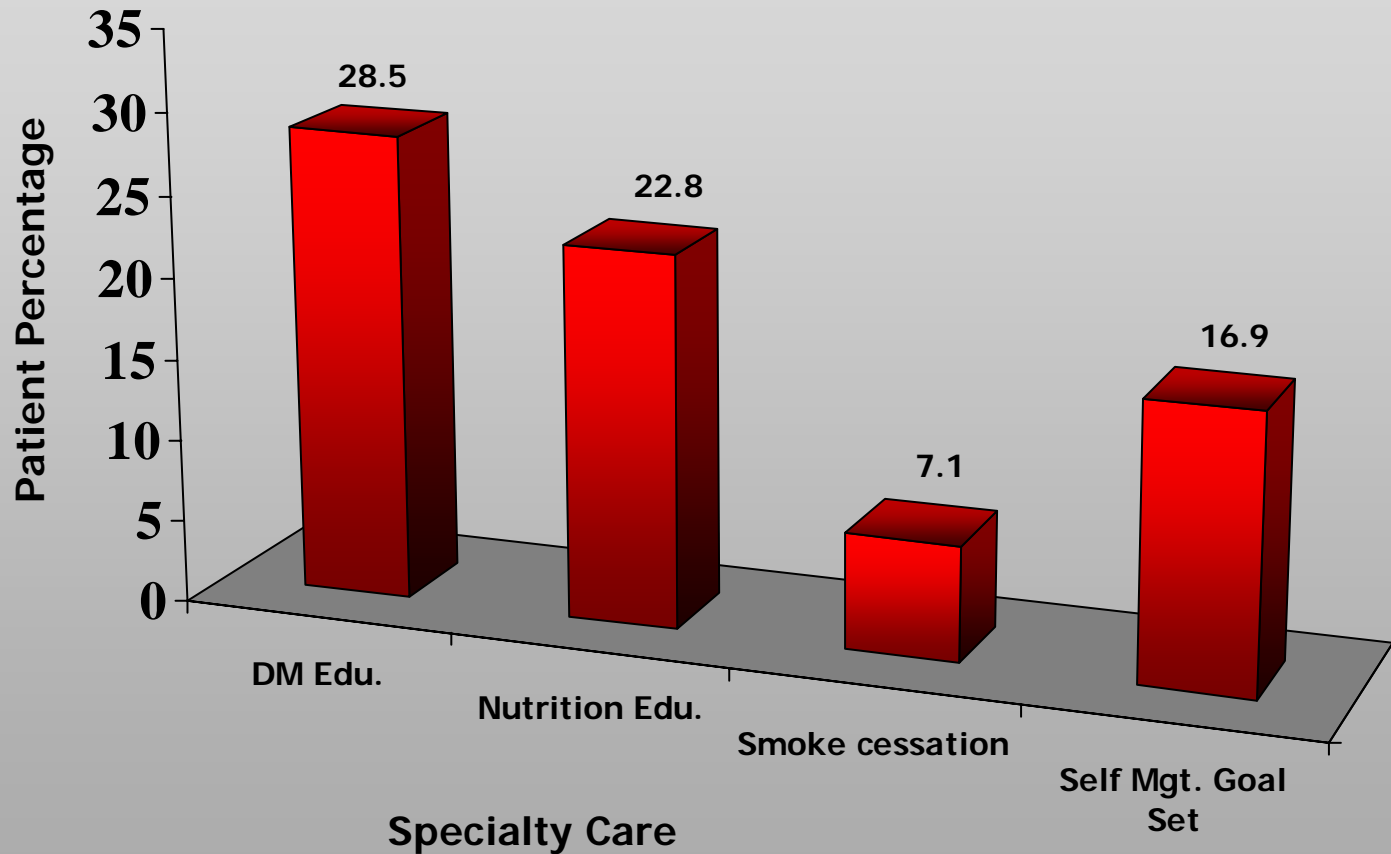
1st Year Results 2005-2006 - CDEMS Data, Office of Health Promotion (KDHE)

Comorbidity/Complication Profile of Patients

Comorbidity/Complication	Percentage (%)
Hypertension	56.5
Hyperlipidemia	56.3
Heart Disease/Coronary Artery Disease	12.5
Neuropathy	9.6
Nephropathy	4.6
Peripheral Vascular Disease	3.9
Cerebrovascular Disease (stroke)	3.7
Retinopathy	3.5

Specialty Care Received

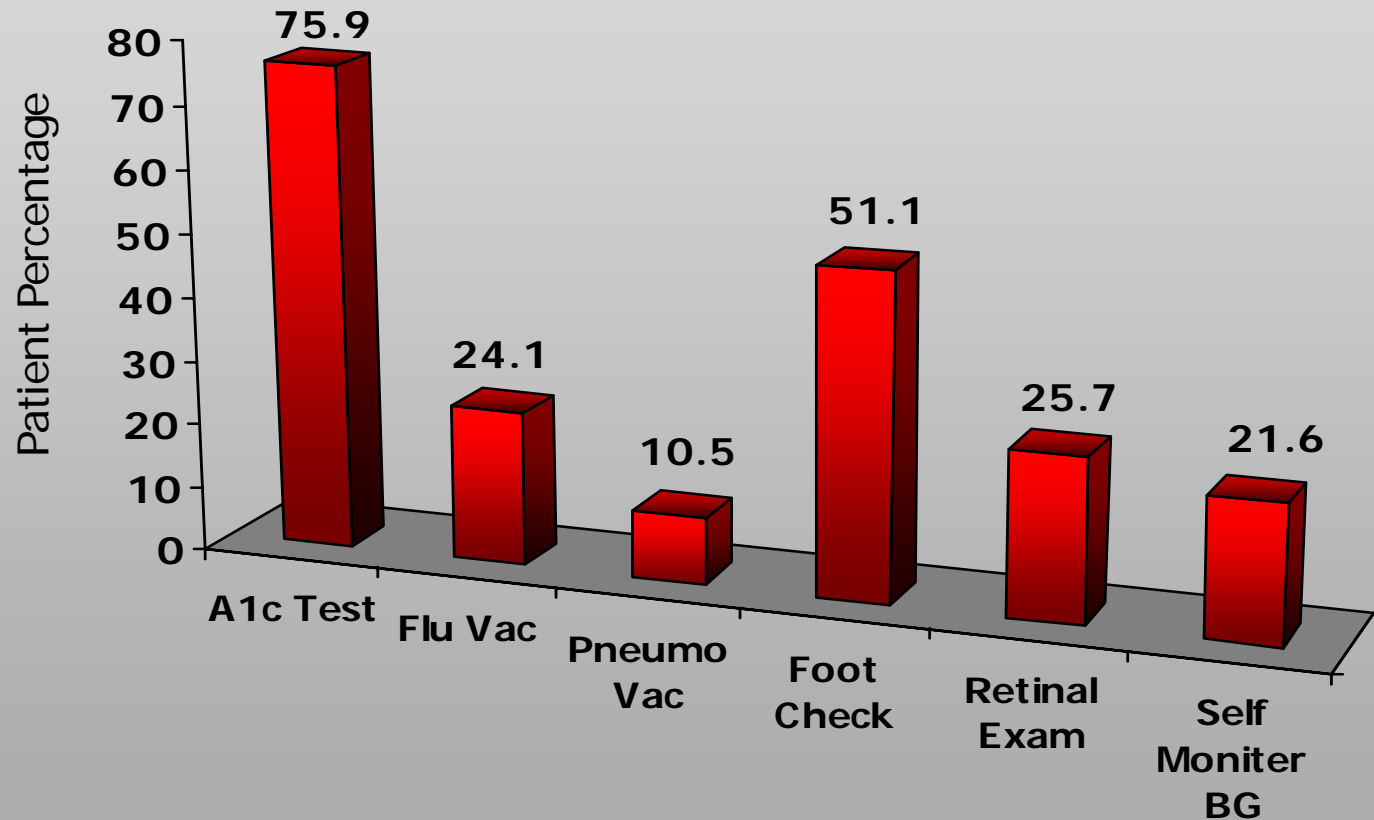
Percentage of Patients Who Received Specialty Care



1st Year Results 2005-2006 - CDEMS Data, Office of Health Promotion (KDHE)

Preventive Care Practices

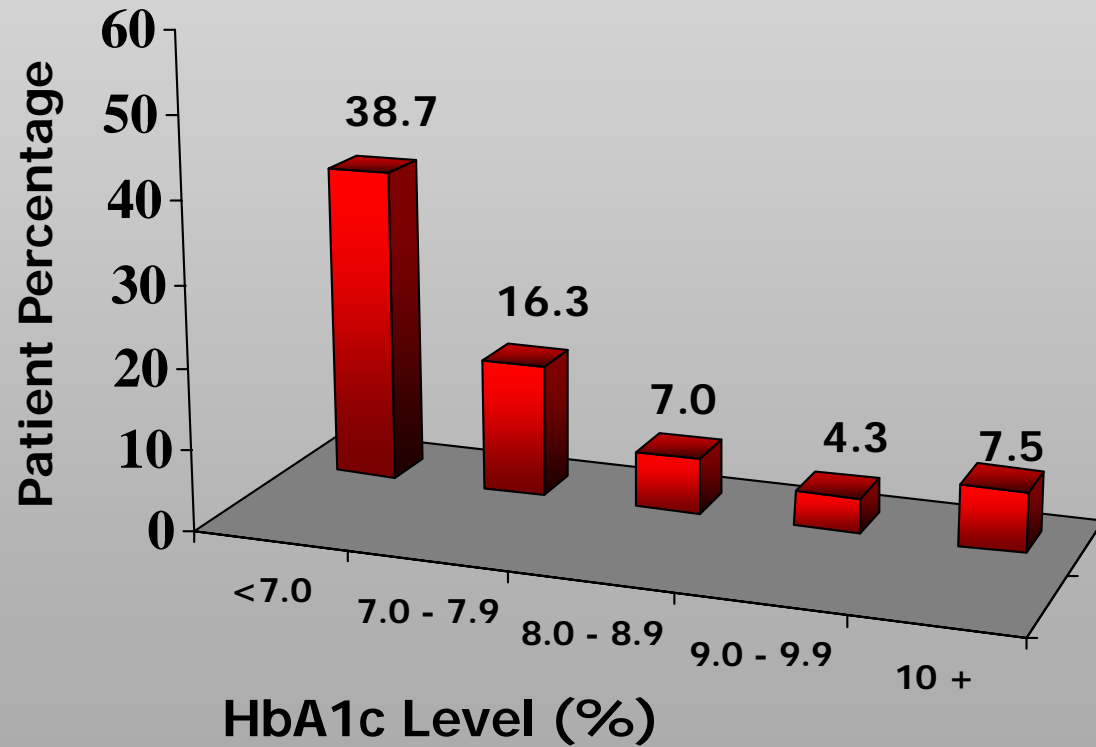
Percentage of Patients by Preventive Care Practices



1st Year Results 2005-2006 - CDEMS Data, Office of Health Promotion (KDHE)

HbA1c Levels

Percentage of Patients by HbA1c Level



1st Year Results 2005-2006 - CDEMS Data, Office of Health Promotion (KDHE)



Data Translated Into Practice

- at the clinic level

- **New office protocols in all organizations**
- **Diabetes patient newsletters**
- **Patient certificates for improved A1c**
- **Pre-visit patient self-assessment programs**
- **CDEMS data used to guide team decisions**
- **Improved communication among providers**
- **Separate diabetes clinic days established**
- **Patients made full partners in care**



Data Translated Into Practice

- at the community level

- **Pre-Diabetes Screening Programs**
 - Community health fairs
 - Churches
 - Cattle and hog processing plants
- **New Community Partnerships**
 - YMCA
 - Podiatrists
 - Optometrists
 - Dentists
- **Community Diabetes Education Programs**
 - Targeting seniors
 - Targeting overweight/obese



Project Direction

- **Continue to add organizations**
- **Provide technical assistance to practices to further improvements in diabetes indicators**
- **Collaborate with other chronic disease programs (Hypertension quality of care project)**
- **Explore collecting primary prevention data**
- **Explore interfacing CDEMS with EHR**
- **OpenHRE™ expansion (Pilot to additional clinics)**



OpenHRE™ Pilot Project

Process Problem

- **Method of data collection was not efficient (manual spreadsheets)**
- **Accuracy of information obtained was affected due to inconsistent data collection and submission**
- **Timeliness to aggregate data**
- **Reporting – limited to MS Excel**



About OpenHRE™

OpenHRE Community - is a consortium of communities and organizations working together to achieve secure and sustainable Health Record Exchanges.

OpenHRE™ - toolkit consists of three configurable services that connect existing data sources for Health Information Exchange. The OpenHRE™ toolkit is available for download as free, open source software.

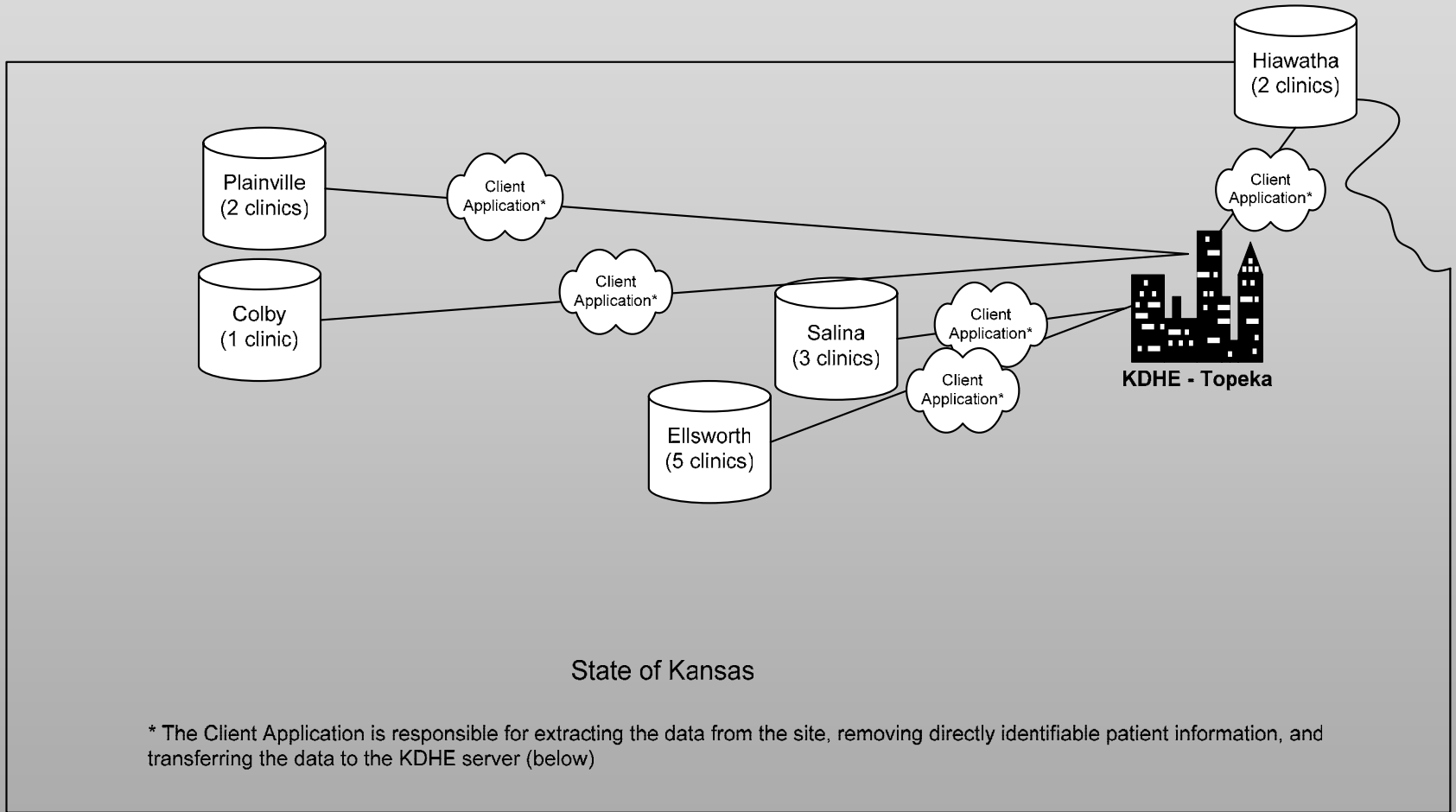


OpenHRE™ Pilot Project

Pilot Deployment

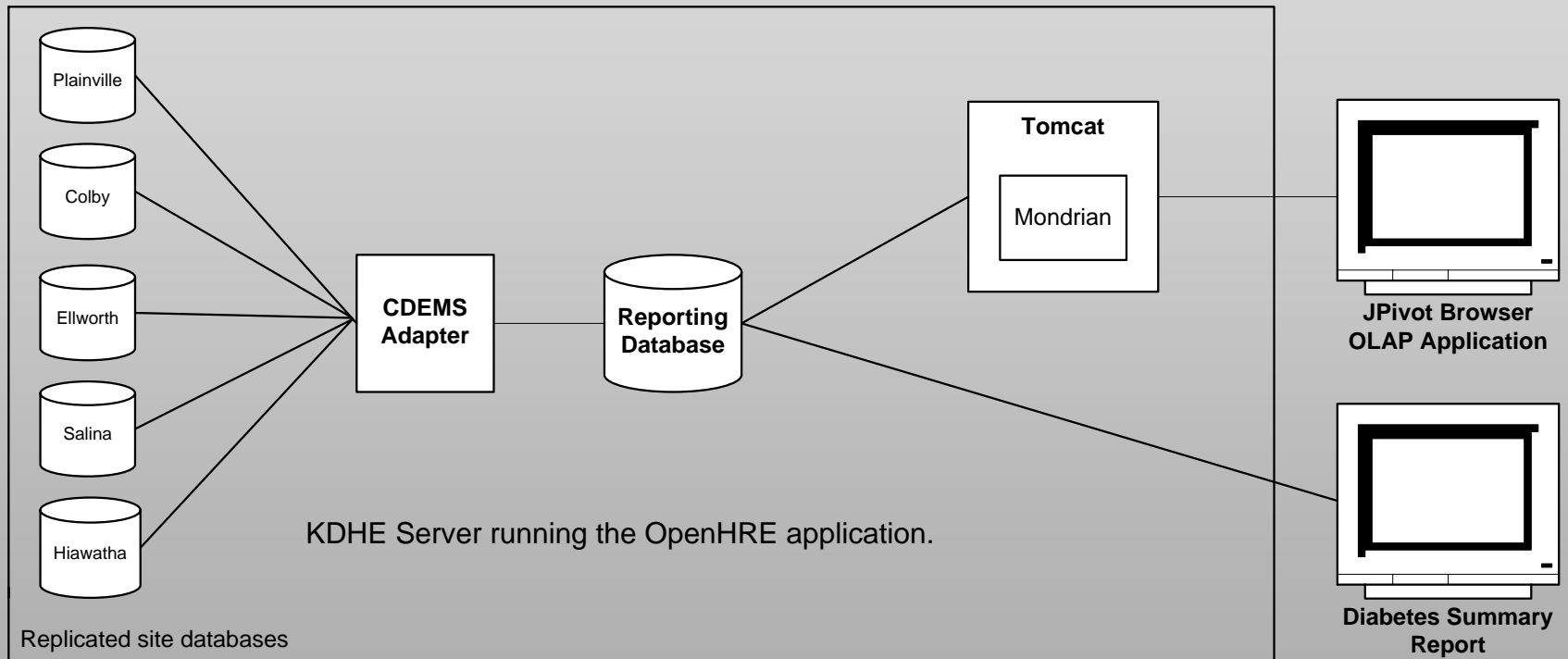
- **Collect data from 5 rural sites representing 13 clinics (1,408 patients)**
- **Remove directly identifiable patient data**
- **Create web-based Diabetes Summary Report**
- **Implement OLAP Reporting**

Kansas Department of Health and Environment
CDEMS - Pilot
Browsersoft/OpenHRE



* The Client Application is responsible for extracting the data from the site, removing directly identifiable patient information, and transferring the data to the KDHE server (below)

Kansas Department of Health and Environment
CDEMS - Pilot
Browsersoft/OpenHRE



Diabetes Summary Report

Parameters Screen

Diabetes Summary Report - Windows Internet Explorer

C:\Documents and Settings\Joseph Brisson\My Documents\BSFT Client Related\KDHE\Diabetes Summa

File Edit View Favorites Tools Help

Diabetes Summary Report Diabetes Summary Report

Diabetes Summary Report

Starting Date: January 1 2005

Ending Date: January 1 2007

[Expand all](#) [Collapse all](#)

Clincs:

- All
 - Colby
 - FCHC
 - Ellsworth
 - ERHC
 - HRCH
 - KWRHC
 - LRHC
 - Hiawatha
 - HCHFP
 - Plainville
 - PSFP
 - RCHC
 - Salina
 - Elm
 - SF

Submit

The check boxes have three states: unchecked, partially checked (some Clinics selected), and checked (all Clinics selected)

Diabetes Summary Report

Report Output

Diabetes Summary - Windows Internet Explorer

https://206.55.113.47/queryserver/site_openhre/diabetes/do_diabetes_query

File Edit View Favorites Tools Help

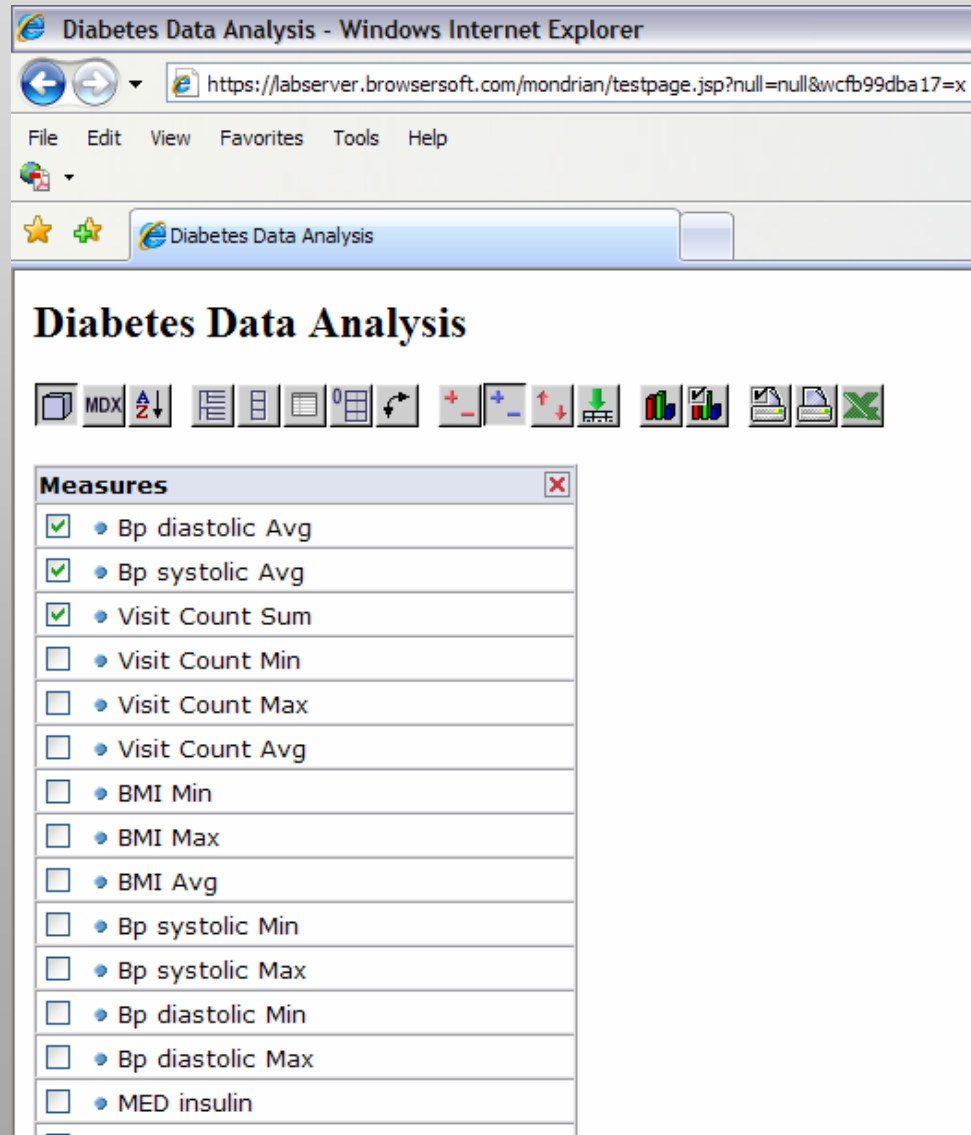
Diabetes Summary

Diabetes Summary Report

DEMOGRAPHICS			VISIT INFO		
1. Patients			8. BMI		
524	3.3	a. Total registry Avg visits/pt	428	82 %	a. BMI calculated
47	9 %	b. Pts w/ 0 visits	34	6 %	b. <= 24
151	29 %	c. Pts w/ 1-2 visits	102	19 %	c. 25-29
286	55 %	d. Pts w/ 3-5 visits	292	56 %	d. >= 30
40	8 %	e. Pts w/ 6+ visits			
2. Gender			9. Blood pressure		
274	52 %	a. Female	476	91 %	a. Patient w/ bp checked
250	48 %	b. Male	130.4	NaN	b. Avg systolic & Avg diastolic
0	0 %	c. Unspecified	209	40 %	c. BP checked > 135/85
			107	20 %	d. BP checked > 140/90
3. Age			207	40 %	e. BP checked < 130/80
1	0 %	a. Age unspecified	341	65 %	f. BP checked < 140/90
0	0 %	b. <= 14			

OLAP Reporting Tool

Parameters Screen



Diabetes Data Analysis - Windows Internet Explorer

https://labserver.browsersoft.com/mondrian/testpage.jsp?null=null&wcfb99dba17=x

File Edit View Favorites Tools Help

Diabetes Data Analysis

Diabetes Data Analysis

MDX [dropdown] [list] [table] [refresh] [-] [+] [up/down] [download] [bar chart] [pie chart] [print] [close]

Measures	
<input checked="" type="checkbox"/>	Bp diastolic Avg
<input checked="" type="checkbox"/>	Bp systolic Avg
<input checked="" type="checkbox"/>	Visit Count Sum
<input type="checkbox"/>	Visit Count Min
<input type="checkbox"/>	Visit Count Max
<input type="checkbox"/>	Visit Count Avg
<input type="checkbox"/>	BMI Min
<input type="checkbox"/>	BMI Max
<input type="checkbox"/>	BMI Avg
<input type="checkbox"/>	Bp systolic Min
<input type="checkbox"/>	Bp systolic Max
<input type="checkbox"/>	Bp diastolic Min
<input type="checkbox"/>	Bp diastolic Max
<input type="checkbox"/>	MED insulin

OLAP Reporting Tool

Sample Output

Diabetes Data Analysis - Windows Internet Explorer

https://labsrvr.browsersoft.com/mondrian/testpage.jsp

File Edit View Favorites Tools Help

Diabetes Data Analysis

Diabetes Data Analysis

MDX A Z ↓ [Grid] [Refresh] [+ -] [↑ ↓] [Download] [Bar Chart] [Pie Chart] [Print] [Close]

			Measures		
Year	Clinic code	PCP	Bp diastolic Avg	Bp systolic Avg	Visit Count Sum
+All years	+All clinics	-All PCPs	73.403	130.442	102
		Dr. Five	72.636	133.455	33
		Dr. Four	74.833	131	14
		Dr. One	79.538	130	15
		Dr. Six	64.857	125.143	10
		Dr. Three	76.286	132.857	12
		Dr. Two	70.875	127.5	18

OLAP Reporting Tool

Sample Graph Output



Problems Addressed

Process Problems

- **Method of data collection was not efficient (manual spreadsheets)**
 - **Eliminated manual entry for participating clinics**
- **Accuracy of information obtained was affected due to inconsistent data collection and submission**
 - **Automated collection occurs monthly or more frequently if desired**
- **Timeliness to aggregate data**
 - **Nightly updates as new data arrives**
- **Reporting – limited to MS Excel**
 - **Parameter driven Diabetes Summary Report**
 - **OLAP tool for Data Analysis**
- **Open source software provides a cost effective deployment**
 - **Reusability**
 - **Sustainable**

Contact Information

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