Advanced Issues in Promotion, Inducements and Corrupt Practices, including Foreign Corrupt Practices Act

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Session Outline

- Environment and Pharma "Model"
- Nexus to government
- Industry practices most-scrutinized or implicated
- The Foreign Corrupt Practices Act
- Current trends in enforcement
- Thoughts on compliance

Environment

- Drugs save lives and drug companies want to succeed in business by saving lives and earning an honest profit
- Emerging markets play a big role in the growth of the top companies, and present a fertile ground for new companies
- A highly competitive market for products and relationships
- Strong dependability on business relationships
- Marketing and sales-driven cultures (after science)
- Employee compensation often largely based on sales targets
- Low salaries in public health care in many countries
- Underfunding of public institutions in many countries
- Low salaries across the board in some markets
- Not enough internal resources to monitor
- Attitudes about "how business is done in the market"

Environment (continued)

- Dispersed sales forces with available resources
- Growing resentment of the industry due to rising cost of products
- Media coverage of activities and political issues around "corruption"
- Attention by government authorities around the world
- Competitor complaints are a common enforcement tool
- Initiatives by top multinationals on "compliance"
- Multiple laws and practices across markets
- Industry association guidance (i.e., codes of conduct)
- Whistleblower proliferation
- Strong dependability on government persons (approvals, reimbursement, prescriptions)

Pharmaceutical and Medical Device Model

- Interactions with government agencies and officials
 - Research and manufacturing
 - Registration to approval
 - Importation and distribution
 - Promotion of products
 - Post-market safety and "pharmacovigilance"

Pharmaceutical and Medical Device Model (continued)

- Transacting with the government agencies and officials
 - Selling products
 - Samples
 - Tender bids
 - Pricing negotiations
 - Fee-for-service arrangements
 - Philanthropic and other funding
 - Value-added services

Nexus to Government "Employees" or "Officials"

- Physicians and other HCPs
- Hospital personnel
- Ministry of Health and regional officials: registration, tender, reimbursement, product surveillance
- Consultants, vendors
- Local definition of "civil servant"
- Public vs. private capacity
- Use of third parties
- Spouses and relatives
- Other government officials: political parties, customs, plants

Free value provided to customer/influencer individuals and entities

Gifts

- Cash
- In-kind: equipment, supplies, products and merchandise, brand reminders, promotional items

Funding

- <u>Direct</u>: philanthropic donations, grants, educational sponsorships (individual or entity), patient assistance programs, research (clinical, outcome studies)
- <u>Indirect</u>: value-added (diagnostic services, nursing, patient education), professional advancement, business development, practice management, marketing/staffing support, reimbursement advice and assistance, speaking/writing skills training, formal education

- Free value provided to customer/influencer individuals and entities (continued)
 - Product samples
 - Registered and permitted
 - Distinguished from free products/merchandise
 - Business courtesies
 - Hospitality and meals
 - Entertainment
 - Travel and out-of-pocket expenses
 - Price Concessions
 - Discounts, rebates
 - Product returns and chargebacks

Fee-for-Service Arrangements

- Clinicians and influencers: Individual health care providers (HCPs), health care institution personnel (such as administrators), as well as individuals employed by government agencies and institutions or otherwise serving in a government official capacity
 - Speaker, including speaker training
 - Writer, including assistance
 - Preceptorship and O/R visit (i.e., sales agent education)
 - Consultant
 - Market research feedback
 - Clinical trial investigator

Fee-for-Service Arrangements (continued)

Entities

- Facilities fees, including use of space for training
- Inventory management, market share analysis
- Lease of space
- Research site
- Services rendered by employees (speaking, consulting, etc.)

Tender process

- Keeping track of tenders
- Nature of "ancillary" transactions (e.g., donations)
- Timing in relation to a tender decision
- Totality of transactions involving the tendering entity
- Totality of spend on such transactions
- Bid tampering
- Distributor involvement in tender process
- Dealings with persons from the tendering entity
- Involvement from the tendering entity

Third-party: distributors

- Do you know your third-parties?
 - Reputation, background, financials, policies, training
- Who within the company deals with the third parties?
- Do you know exactly what they do for your company?
 - Distribution, other services
- Do you have contracts for ALL of these services?
- How do you monitor transactions?
- Is there a true right to audit?
- How much does the business "depend" on the third party?
- What requirements do you place on compliance training?
 - Bringing distributors to in-house training

- Employee travel and entertainment ("T&E") reimbursement
 - Occupational fraud theme: Use of reimbursement for questionable purposes
 - Home made or purchased receipts and invoices
 - Altered or irrelevant receipts and invoices
 - Arrangements with vendors for fraudulent
 - Passing through of customer expenses

Congresses and meetings (particularly "non-local")

- What is the event? Who sponsors it? Where is it?
- Who decides to sponsor physicians? Why?
- Who selects the physicians sponsored? How and how many?
- How is this discussed with the physician?
- Who pays for what and how?
- Who approves these transactions? Level of documentation?
- Who examines the program as against "purpose of sponsorship." length of stay, number of physicians?
- What if third-parties are involved: hospital employer, government agency, travel agent
- How do you verify compliance with rules: before and after?

Vendors (any entity or individual)

- Who are they? If an entity, who are the principals?
- What do they do? Is there a written agreement?
- Who selected them?
- Who approved them?
- What kind of due diligence exists for becoming a vendor?
- Are payments and contracted items/services examined, monitored, audited?

Value-added services

- Point of view: Bringing value to customers
 - Diagnostic equipment
 - Nurses services
 - Professional development
 - Patient education
 - Patient information
 - Reimbursement services and advice

What is the Foreign Corrupt Practice Act (FCPA)?

United States law that prohibits attempts to gain a foreign business advantage in through bribery or other improper inducements

What is the FCPA?

- ► Two prongs to the statute:
 - Anti-Bribery
 - Books and Records

FCPA as an Anti-Bribery Statute: What is Prohibited?

- FCPA makes it unlawful to
 - provide a payment or gift
 - offer or promise to pay or make gift
- Directly or indirectly to
 - Foreign government officials
 - Foreign political parties or officials

FCPA as an Anti-Bribery Statute: What is Prohibited?

Or through an intermediary knowing that the payment or gift will be passed on

FCPA as an Anti-Bribery Statute: What is Prohibited?

- If the purpose of payment or gift is to
 - Influence official act or decision
 - Induce official to act or not act
- In order to
 - Obtain or retain business
 - Secure an improper advantage over the competition
 - Obtain favorable or preferential treatment from the government

FCPA as an Anti-Bribery Statute: Who is a Foreign Official?

- Foreign government officials are broadly defined:
 - Not limited to high level officials
 - Not limited to what are commonly considered "government" employees

FCPA as an Anti-Bribery Statute: Who is a Foreign Official?

- Foreign government officials:
 - Traditional government employees
 - Employees of government-owned or government-controlled entities
 - Persons acting officially on behalf of a government
 - Private persons who are "advisors"
 - Relatives of officials (indirect payments)

FCPA: Liability Through Third Parties

- Liable if covered entity or person knows or should know improper payments are being made by third parties
- "Willful blindness" is not a defense
- Third parties include
 - Agents
 - Consultants
 - Distributors
 - Lobbyists
 - Joint venture partners

FCPA as a Books and Records Statute: Accounting Obligations

- Books and Records
 - Duty to make and keep books and records which in reasonable detail, accurately and fairly reflect transactions

FCPA as a Books and Records Statute: Accounting Obligations

Internal Controls

Duty to devise and maintain system of accounting controls sufficient to provide reasonable assurance that all transactions are authorized and consistent with GAAP

FCPA as a Books and Records Statute: Accounting Obligations

- Liability for Books and Records Violations
 - U.S. companies are liable for books and controls of subsidiaries and controlled affiliates
 - Does not necessarily need to relate to bribery of foreign officials-any books and records or internal control violation can qualify
 - Substantial criminal sanctions
 - Individuals may face \$5 million fine and 20 years imprisonment

Defenses to the FCPA

- Two affirmative defenses:
 - Alleged bribery scheme was lawful under written laws of the recipient's country
 - Alleged bribery scheme was a reasonable and bona fide expenditure related to promotion, demonstration, or explanation of products or services, or related to the execution or performance of a contract
 - These affirmative defenses are narrowly construed

Defenses to the FCPA

- One exception for facilitating or expediting payments:
 - Such "grease" payments are permissible if the purpose is to expedite or secure the performance of a routine, non-discretionary governmental action by the payee
 - Should be of limited value
 - Governmental action includes
 - issuing licenses and permits
 - processing customs paperwork
 - providing police protection

FCPA Penalties

- Criminal penalties
 - Maximum \$2 million fine for companies
 - Maximum \$100,000 fine and five years imprisonment for individuals
 - Companies may not indemnify convicted officers, directors, employees, agents, or stockholders for payment of any fine

FCPA and Its Impact on the Pharmaceutical and Medical Device Industry

Red Flags

- Inflated or unusually large commissions or bonus payments to employees or third party representatives who interact with government officials
- Requests for large amounts of payments in cash or in bearer instruments
- Payments through a third party or to an account in an offshore or unrelated third country
- False invoices or over-invoicing
- Lack of transparency in expenses and accounting records
- A consultant, agent, or business partner whose qualification includes a personal relationship with government officials
- Apparent lack of qualifications or resources, on the part of the consultant, distributor, representative, or joint venture partner, to perform the services offered

- Enforcement of the FCPA has dramatically increased in recent years
- > 38 enforcement actions in 2007
- 15 enforcement actions in 2006
- Increased number of voluntary disclosures
- Increased cooperation among multi-national prosecutors
- Recent FCPA enforcement actions show that companies without effective compliance programs incur the highest penalties

- ▶ U.S. Government is seeking more intrusive remedies:
 - Government-imposed monitors
 - Monitors may be given
 - access to records, including real-time access to calendars of top officials
 - ability to impose changes to FCPA-related compliance processes

- Fines and disgorgement payments are increasing
 - ► Titan (2005) more than \$28 million in fines/disgorgement
 - Vetco International (2007)- \$26 million total criminal penalty for 3 subsidiaries (\$12 million for one subsidiary with a prior FCPA conviction)

- ► Titan Corp. (2005)
 - Paid \$3.5 million over 3 years to its agent in Africa, a business advisor to country's president, in effort to secure telecom contract
 - Payments recorded as consulting services
 - Titan pled guilty to 3 felonies; paid \$13 million fine; entered into SEC consent; disgorged \$15.5 million; retained a monitor

- Vetco International (2007)
 - Four Vetco subsidiaries authorized agent to make multiple payments (totaling \$2.1 million) to Nigerian Customs Service to procure preferential customs treatment for deepwater oil drilling equipment
 - Three of the subsidiaries pleaded guilty to anti-bribery violation and conspiracy: \$26 million total fine (largest to date in DOJ prosecution)
 - ▶ \$12 million paid by one subsidiary with prior FCPA conviction
 - Deferred prosecution agreement for one subsidiary: consented to DOJ prior approval of appointments of
 - Executive Chairperson
 - ► Majority members of Compliance Committee (including chair)
 - ▶ Compliance Counsel

Thoughts on Compliance

Compliance: Know the business

Profiling

- Country indices/scores/reputation
- Business culture of the market; political and economic environment
- History of the operations; past audits
- Local business model and drivers
- Involvement of the government (regulator, customer, interested party)
- Local efforts by industry associations
- Local enforcement efforts
- Overall sales goals; strategy and tactics
- Knowing management
- Linking to region: issues and resources

Compliance: Know the product

- The label (and its local restrictions) and registration
- The influencer, decision-maker, buyer, user, recipient
- The brand plan and sales tactics
- The reimbursement scheme
- The sales channel (tenders, formularies, distribution, pricing and discounting)
- The horizon: new indications; known other uses; timeline-launch to patent expiry
- The medical affairs piece: post-market, scientific exchanges
- Congresses
- Programs: consignment; rotations
- Competitive products

Compliance: Transparency

- Transparency of transactions and accounting formalities
 - Supporting documentation
 - Specificity required
 - Knowing the local practices and vulnerabilities
 - Reliable approvals
 - Trending and monitoring
 - Price concessions
 - Off-invoice, non-trade discounts
 - Petty cash

QUESTIONS

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