"JUGGLING"

UTILIZATION REVIEW/CDI IN THE ER: GETTING PATIENT STATUS RIGHT THE FIRST TIME

DELANA KNUPP, RN, CRRN WISE REGIONAL HEALTH SYSTEM

WHATS NEEDED...

• HOW TO MONITOR



 BUILD RELATIONSHIP WITH PROVIDERS AND STAFF

 NEW PROCESSES FOR ED TO CATH LAB AND SURGERY

CLINICAL DECISION UNIT

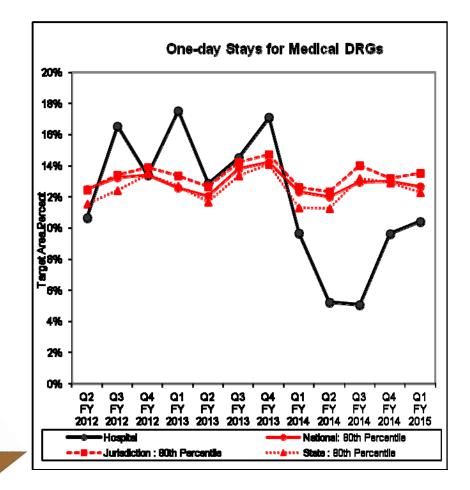
LEARNING HOW.....

- GETTING INVOLVED IN CONVERSATION BETWEEN ED PROVIDER AND ADMITTING PROVIDER
- EDUCATING PROVIDERS AND NURSES
- FEEDBACK AND FOLLOW UP



THE PERFORMANCE....

- PROVIDERS WILLINGNESS WITH THE PROCESS
- REDUCTION IN 1MIDNIGHT INPT STAYS AND "TARGET" DRG'S





THANK YOU...

Wise Regional Health System

 \diamond Affiliated with, but not controlled by, Baylor Health Care System or its subsidiaries or community medical centers

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